

# Life-cycle Policy for SLS Hardware and Software

### Overview

This Safe Label System® (“SLS”) life-cycle policy (“Life-cycle Policy”) describes how SLS hardware and software products are categorized by Codonics, Inc. (“Codonics”) as time passes after their release date and the level of support services which Codonics provides for the SLS hardware and software used by its customers (each, a “Customer”).

### Definitions

- 1.1** “SLS AT” means the SLS Administration Tool, a Microsoft® Windows® application for managing the SLS drug formulary and configuration settings used by the SLS system.
- 1.2** “SLS PCS” means the SLS Point of Care Stations (e.g. models SLS 500i, SLS 550i, SLS 600i) used in operating rooms or other procedure areas where medications are prepared to print labels for syringes, lines or containers.
- 1.3** “SLS EN” means the SLS Email Notifier, an optional Microsoft Windows based SLS software application that generates email notifications regarding SLS PCS device status.
- 1.4** “SLS DAT” means the SLS Data Analytics Tool, an optional software package that allows for analysis of SLS medications previously prepared by the SLS system.
- 1.5** “Software” means any proprietary software licensed by Codonics to a Customer that is intended to run on or work with the Safe Label System. Examples include the SLS PCS Operating Software, the SLS AT and SLS EN.
- 1.6** “SLS Hardware” means any hardware sold by Codonics that is intended to run or work with the Software. Examples include custom designed hardware such as the SLS PCS or commercially available hardware such as a USB barcode hand scanner purchased from Codonics for use with SLS. Hardware not purchased from Codonics that runs Software or connects to SLS Hardware is considered Customer Hardware.
- 1.7** “Customer Hardware” means any hardware not purchased from Codonics that runs the Software or connects to SLS Hardware and is intended to be used as part of the SLS solution.
- 1.8** “Documentation” means any printed or electronic information produced by Codonics with information about the Software, SLS Hardware or Customer Hardware used as part of the SLS solution.
- 1.9** “Release Date” means the date assigned by Codonics when the SLS Hardware or Software are made commercially available to Customers.
- 1.10** “Supported Platforms” means the SLS Hardware and Customer Hardware including any third-party operating systems such as Microsoft Windows or other supporting software that is required to run the Software. The requirements or specifications for the Supported Platforms are defined in the Documentation made available by Codonics for the Software. The Supported Platforms, including the associated requirements and specifications, can change with each Software Release. Codonics support services are only available when Software is run on, or used in conjunction with, conforming Supported Platforms.
- 1.11** “Hardware Life-cycle” means how Codonics categorizes each SLS Hardware model or version over time since its Release Date. As SLS Hardware advances through the Hardware Life-cycle, the level of technical support, spare parts, repair services and Software updates available will change. There are generally three (3) categories in the Hardware Life-cycle: (a) Current Hardware, (b) End-of-Production Hardware, (c) End-of-Life Hardware.
- 1.12** “Current Hardware” means the SLS Hardware models or versions that are currently in production and available for purchase as new equipment from Codonics. Technical support, spare parts, repair services and software updates are all available for Current Hardware.
- 1.13** “End-of-Production Hardware” means the SLS Hardware models or versions that are no longer manufactured as new units by Codonics. Technical support, spare parts, repair services and Software updates are still available from Codonics until the SLS Hardware is designated as End-of-Life Hardware.
- 1.14** “End-of-Life Hardware” means SLS Hardware models or versions for which spare parts and repair services are generally no longer available from Codonics. Limited technical support and Software updates may be available. Generally, Codonics will not designate SLS Hardware as End-of-Life Hardware for seven (7) years after the SLS Hardware has been designated as End-of-Production Hardware.
- 1.15** “Software Release” means a distinct set of features or changes to the Software made commercially available by Codonics and designated by a new Version Number. Each Software Release will have a Release Date that is one of the factors in determining the levels of support services available as the Software advances through its life-cycle.
- 1.16** “Version Number” means a unique sequence of three numbers separated by decimal points that identifies a specific Software Release. For example, the Software designation 3.2.1 is a Version Number.

**1.17 “Major Release”** (A.b.c) means commercially released changes to the Software as designated by a change in the first (left-most) number of the Version Number shown in position “A”. For example, 3.2.1 is a Version Number with the Major Release 3. New Major Releases are generally associated with significant changes to the Software design, capabilities or to support new or redesigned SLS Hardware.

**1.18 “Feature Release”** (a.B.c) means commercially released changes to the Software as designated by the second number of the Version Number shown in position “B”. For example, 3.2.1 is a Version Number of Feature Release 2 of the Major Release 3. Feature Releases usually include new or improved features, cyber-security improvements and cumulative bug or defect fixes.

**1.19 “Maintenance Release”** (a.b.C) means commercially released changes to the Software as designated by the third number of the version number, shown in the position “C”. For example, 3.2.1 is a Version Number of Maintenance Release 1 of the Feature Release 2 of the Major Release 3. A Maintenance Release will have a zero (0) in the “C” position when there is a change to either the Major Release or Feature Release value. Maintenance Releases typically include fixes for Software defects, cyber-security updates or changes required for product continuity if SLS Hardware changes occur. New Maintenance Releases generally obsolete older Maintenance Releases. For example, Maintenance Release with Version Number 3.2.2 would obsolete the older Software Release 3.2.1.

**1.20 “Software Life-cycle”** means how Codonics categorizes each Software Release over time since its Release Date or as new Software Releases are made available. As Software Releases advance through the Software Life-cycle, the level of support services available can vary. There are generally five (5) categories of Software Life-cycle: (a) Current Software, (b) Supported Software, (c) Limited-Support Software, (d) Obsolete Software, and (e) Terminal Software. A new Software Release generally starts its life-cycle as Current Software and ends as either Obsolete Software or Terminal Software.

**1.21 “Current Software”** means the most recent Software Release. Current Software is considered the safest and most effective Software for SLS and is the recommended choice for Customers to use. All support services are available for Current Software. Unless otherwise agreed to by the Customer and Codonics, Current Software is provided by default with new SLS Hardware purchases.

**1.22 “Supported Software”** means generally a Software Release with a Release Date that is within three (3) years of the Current Software. Supported Software receives Maintenance Release updates at Codonics discretion. Codonics will provide technical support, answer questions about Supported Software and investigate Customer issues. When compatible, Supported Software can be preloaded on new SLS Hardware.

**1.23 “Limited-Support Software”** means generally a Software Release with a Release Date that is four (4) to five (5) years older than the Current Software. Customers using Limited-Support Software are encouraged to upgrade to the Current Software. Limited-Support Software will no longer receive Maintenance Release updates. Codonics will still provide technical support and answer questions about the Limited-Support Software, but Codonics will not perform troubleshooting related to problems, or provide fixes or improvements for the Software. Limited-Support Software has limited options to be preloaded on new SLS Hardware.

**1.24 “Phase-Out Software”** means generally a Software Release with a Release Date that is six (6) to seven (7) years older than the Current Software. Customers with Phase-Out Software should be immediately planning to upgrade to the Current Software. Phase-Out Software releases no longer receive Maintenance Release updates. Codonics will provide limited technical support and assist Customers in upgrading to a newer Software Release. Codonics will not perform troubleshooting related to problems, or provide fixes or improvements for Phase-Out Software. Phase-Out Software cannot be preloaded on new SLS Hardware.

**1.25 “Obsolete Software”** means generally a Software Release that is eight (8) or more years older than the Current Software or has been replaced by a more recent Maintenance Release. Codonics will determine when a Software Release is designated as Obsolete Software. A Customer with Obsolete Software should be immediately planning to upgrade to a newer Software Release. Codonics will provide very limited support for Obsolete Software consisting mostly of answering questions and assisting Customers in upgrading to a newer Software Release.

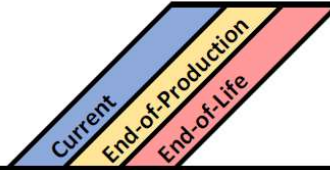
**1.26 “Terminal Software”** means the final Software Release to support specific SLS Hardware reaching End-of-Production or End-of-Life status. Codonics will determine when a Software Release is designated as Terminal Software. Newer Software Releases with Version Numbers higher than the Terminal Software Version Number will no longer support End-of-Life Hardware. Terminal Software will no longer receive Maintenance Release updates. Codonics may, at their sole discretion, issue a Maintenance Release for Terminal Software. Support services available for Terminal Software are generally limited to answering questions.

## **Disclaimer**

Regardless of any previous statements in this document, Codonics reserves the right, at its sole discretion, to change any SLS Hardware or Software to any life-cycle category without prior notice. Nothing contained in this document shall be deemed to constitute a guarantee by Codonics that any SLS Hardware or Software will progress through any or all Hardware Life-cycle or Software Life-cycle categories.

## Codonics Safe Label System Hardware Life-cycle Status

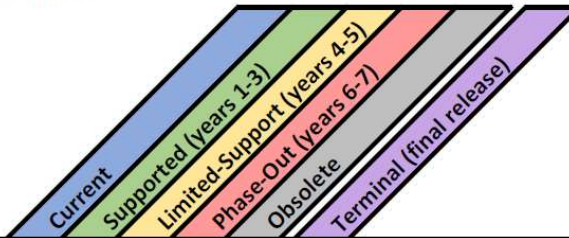
Updated: 2024/06/03



Product	Model/ Serial Number	Release Date	End-of- Production Date	End-of- Life Date				Notes
SLS PCS	600i - 170C	2023/08			X			
SLS PCS	550i - 144C	2018/12			X			
SLS PCS	550i - 143C	2018/06	2018/11			X		
SLS PCS	500i - 142C	2016/06	2018/05			X		
SLS PCS	500i - 141C	2015/09	2016/05	2021/09			X	Software v2.6.1 is the terminal (final) release.
SLS PCS	500i - 140C	2011/06	2015/09	2021/09			X	Software v2.6.1 is the terminal (final) release.

## Software Release Life-cycle Status

Updated: 2024/06/03



Product	Software Version	Release Date						Notes / SLS PCS Serial Number Supported
SLS PCS	3.2.0	2024/07	X					142C, 143C, 144C, 170C
SLS AT	3.2.0	2024/07	X					142C, 143C, 144C, 170C
SLS PCS	3.1.1	2024/01		X				142C, 143C, 144C, 170C
SLS AT	3.1.0	2023/10		X				142C, 143C, 144C, 170C
SLS PCS	3.1.0	2023/10					X	142C, 143C, 144C, 170C
SLS PCS	3.0.1	2023/03		X				142C, 143C, 144C, 170C
SLS AT	3.0.0	2023/03		X				142C, 143C, 144C, 170C
SLS PCS	3.0.0	2023/03					X	142C, 143C, 144C, 170C
SLS PCS	2.6.1	2021/09		X			X	*140C, *141C, 142C, 143C, 144C, 170C (* = Terminal Rel.)
SLS AT	2.6.1	2021/09		X			X	*140C, *141C, 142C, 143C, 144C, 170C (* = Terminal Rel.)
SLS PCS	2.6.0	2021/05					X	140C, 141C, 142C, 143C, 144C
SLS AT	2.6.0	2021/05					X	140C, 141C, 142C, 143C, 144C
SLS PCS	2.5.1	2021/08		X				140C, 141C, 142C, 143C, 144C
SLS AT	2.5.0	2020/07		X				140C, 141C, 142C, 143C, 144C
SLS PCS	2.5.0	2020/07					X	140C, 141C, 142C, 143C, 144C
SLS	2.4.x	2019/08			X			140C, 141C, 142C, 143C, 144C
SLS	2.3.x	2019/09				X		140C, 141C, 142C, 143C, 144C
SLS	2.2.x	2017/01				X		140C, 141C, 142C
SLS	2.1.x	2016/07					X	140C, 141C, 142C
SLS	2.0.x	2016/01					X	140C, 141C
SLS	1.9.x	2015/04					X	140C, 141C - All older releases are obsolete.

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