

Codonics Horizon Operating Software

Release Notes

Version 2.1.2 Release Notes

Summary

Horizon® 2.1.2 software provides support for a new imager power supply and factory calibration for media keys 16 to 31.

When the new version of power supply is installed in an imager with software version 2.1.1 or earlier, a KDU beep occurs for 3 seconds and a power supply fault is incorrectly displayed on the KDU after a hard power down. Version 2.1.2 software eliminates this beep and message.

It is very important that the new version of power supply with software version 2.1.1 or earlier be upgraded to 2.1.2 software. If the software is not upgraded, intermittent AC power can go undetected and cause images to print with horizontal white lines through them. Version 2.1.2 software detects the AC power fault and shuts the imager down before the white lines can occur. Once the imager is powered back on, the prints in the queue will be processed and printed.

Please contact your Codonics representative for information on how to identify the power supply version and to obtain the latest software.

Products Affected

Imagers with a serial number prefix of 50C, 51C, or 52C are affected. Please contact your Codonics representative for further information.

The Imager Software Version can be determined using the Control Panel by viewing the Imager Info screen from the Utilities menu.

NOTE: Horizon Imagers upgraded to Version 2.1.0 software cannot be downgraded to any previous version.

Technical Support

If problems occur during software installation, contact Codonics Technical Support between the hours of 8:30AM and 5:30PM EST (weekends and U.S. holidays excluded).

Phone: +1.440.243.1198

Email: support@codonics.com

Website: www.codonics.com

Get it all with just one call
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